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# Lake County, California

## Behavioral Health Services



# **LCBHS**

## Provider Directory

September 2021

*“Your guide to Behavioral Health services and resources in Lake County”*

### LAKE COUNTY BEHAVIORAL HEALTH SERVICES (LCBHS)

To access the Mental Health Services and the Substance Use Disorder (SUD) services listed in this directory, please call Lake County Behavioral Health Services at 1-800-900-2075 to speak with our staff.

Have a question? Give us a call.  
We're here to help.

**Toll-Free 24-hour Crisis Services: 1-800-900-2075**

#### **Lucerne Office**

6302 Thirteenth Avenue,  
Lucerne, CA 95458  
Phone: (707) 274-9101  
Fax: (707) 274-9192  
Hours: Monday-Friday,  
08:00 am-5:00 pm

*NOTE: Facility is ADA  
compliant.*

#### **Clearlake Office**

7000-B South Center  
Drive, Clearlake, CA  
95422  
Phone: (707) 994-7090

Fax: Referrals Only (707)  
274-6775

Fax: (707) 994-7164

Hours: Monday-Friday,

08:00 am–5:00 pm

*NOTE: Facility is ADA  
compliant.*

Visit us online at <http://lcbh.lakecountyca.gov>

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# OUTPATIENT MENTAL HEALTH SERVICES

## Wellness Centers

Feel free to stop by any of our Wellness Centers to access drop-in center services or to learn more about the other LCBH services and resources available to you:

### **Big Oak Peer Support Center**

13340 E Hwy 20, Suite O,  
Clearlake Oaks, CA 95423

*NOTE: Facility is ADA  
compliant.*

**Phone:** 707-995-2973

**Hours of Operation:** Monday-  
Friday, 08:00 am-5:00 pm

**Service Specialties:** Wellness  
Center

**Client/Population Specialty:**

Adults; Child/Youth; Families

**Languages Spoken:** English

**Interpreter Available:**

Language Line

### **Circle of Native Minds Peer Support**

845 Bevins Street, Lakeport,  
CA 95453

*NOTE: Facility is ADA  
compliant.*

**Phone:** 707-263-4880

**Hours of Operation:** Monday-  
Friday, 08:00 am-5:00 pm

**Service Specialties:** Wellness  
Center

**Client/Population Specialty:**

Native American; Adult;

Child/Youth; Families

**Languages Spoken:** English

**Interpreter Available:**

Language Line

### **The Harbor on Main – TAY Drop-In Center**

154 S, Main, Lakeport, CA  
95453

*NOTE: Facility is ADA  
compliant.*

**Phone:** 707-994-5486

**Hours of Operation:** Monday-  
Friday, 08:00 am-5:00 pm

**Service Specialties:**

Welcome Center; Mental  
Health Services

**Client/Population Specialty:**

Transition Age Youth; LGBTQ

**Languages Spoken:** English

**Interpreter Available:**  
Language Line

**La Voz de la Esperanza Peer Support Center**

14092 Lakeshore Drive,  
Clearlake, CA 95422

*NOTE: Facility is ADA compliant.*

**Phone:** 707-994-4261

**Hours of Operation:** Monday-Friday, 08:00 am-5:00 pm

**Service Specialties:**

Welcome Center

**Client/Population Specialty:**

Latinos; Adults; Child/Youth; Families

**Languages Spoken:** English; Spanish

**Interpreter Available:**  
Spanish; Language Line  
**Family Support Center**

21389 Stewart Street, Suite E  
Middletown, CA 95461

*NOTE: Facility is ADA compliant.*

**Phone:** 707-987-9601

**HOURS of Operation:** 08:00 am-5:00 pm

**Service Specialty:** Wellness Center

**Client Population Specialty:**

Adult; Child/Youth; Families

**Languages Spoken:** English

**Interpreter Available:**

Language Line

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## Individual Providers

### **Elizabeth Bevan, Mental Health Specialist II**

7000-B South Center Drive,  
Clearlake, CA 95422

*NOTE: Facility is ADA compliant.*

**Phone:** 707-994-7090

**Hours of Operation:** Monday-Friday,  
08:00 am-5:00 pm

**Service Specialties:** Mental Health Services

**Client/Population Specialty:** Adult

**Languages Spoken:** English

**Interpreter Available:** Language Line

**Accepting New Clients:** Yes

**Cultural Competence Training:** Yes

**BBS License #:** 99983

**NPI #:** 1356869424

### **Ronni Duncan, LCSW, Behavioral Health Program Manager**

6302 Thirteenth Ave., Lucerne,  
CA 95458

*NOTE: Facility is ADA compliant.*

**Phone:** 707-994-7090

**Hours of Operation:** Monday-Friday, 08:00 am-5:00 pm

**Service Specialties:** Mental Health Services

**Client/Population Specialty:** Adult

**Languages Spoken:** English

**Interpreter Available:** Language Line

**Accepting New Clients:** Yes

**Cultural Competence Training:** Yes

**BBS License #:** 94304

**NPI #:** 1568761518

### **Dr. Darin Gould, M.H. Medical Director**

6302 Thirteenth Ave., Lucerne,  
CA 95458

*NOTE: Facility is ADA compliant.*

**Phone:** 707-274-9101

7000-B South Center Drive,  
Clearlake, CA 95422

*NOTE: Facility is ADA compliant.*

**Phone:** 707-994-7090

**Hours of Operation:** Monday-Friday, 08:00 am-5:00 pm

**Service Specialties:** Psychotherapy

**Client/Population Specialty:**

Adults

**Languages Spoken:** English

**Interpreter Available:**

Language Line

**Accepting New Clients:** Yes

**Physician Surgeon License #:**  
**C161437**

**NPI #:** 1376718023

**James Isherwood, ACSW,**

**Deputy Administrator -  
Clinical**

7000-B South Center Drive,  
Clearlake, CA 95422

*NOTE: Facility is ADA  
compliant.*

**Phone:** 707-994-7090

**Hours of Operation:** Monday-  
Friday, 08:00 am-5:00 pm

**Service Specialties:** Mental  
Health Services

**Client/Population Specialty:**

Adults

**Languages Spoken:** English

**Interpreter Available:**

Language Line

**Accepting New Clients:** Yes

**Cultural Competence Training:**  
Yes

**BBS License #:** 51433

**NPI #:** 1861801151

**Yolanda Knight, Licensed  
Psych Technician Senior**

6302 Thirteenth Ave., Lucerne,  
Ca 95458

*NOTE: Facility is ADA  
compliant.*

**Phone:** 707-274-9101

**Hours of Operation:** Monday-  
Friday, 08:00 am-5:00 pm

**Service Specialties:** Mental  
Health Services

**Client/Population Specialty:**

Adults

**Languages Spoken:** English

**Interpreter Available:** Yes

**Accepting New Clients:** Yes

**Cultural Competence**

**Training:** Yes

**VNPT #:** 33859

**NPI #:** 1407313901

**Judith Krings, RN,  
Registered Nurse**

6302 Thirteenth Ave., Lucerne,  
Ca 95458

*NOTE: Facility is ADA  
compliant.*

**Phone:** 707-274-9101

**Hours of Operation:** Monday-  
Friday, 08:00 am-5:00 pm

**Service Specialties:** Mental  
Health Services

**Client/Population Specialty:**  
Adults  
**Languages Spoken:** English  
**Interpreter Available:** Yes  
**Accepting New Clients:** Yes  
**Cultural Competence Training:** Yes  
**RN-BRN #:** 180603  
**NPI:** 193266003

**Patricia Messner, ACSW**

6302 Thirteenth Avenue,  
Lucerne, CA 95458

*NOTE: Facility is ADA compliant.*

**Phone:** 707-274-9101

**Hours of Operation:** Monday-Friday, 08:00 am-5:00 pm

**Service Specialties:** Mental Health Services

**Client/Population Specialty:**

Children/Youth/Adults

**Languages Spoken:** English

**Interpreter Available:**

Language Line

**Accepting New Clients:** Yes

**Cultural Competence Training:** Yes

**License #:** 1942557012

**NPI #:** 1942557012

**Jennifer Nelson, MFTI, Mental Health Specialist II**

7000-B South Center Drive,  
Clearlake, CA 95422

*NOTE: Facility is ADA compliant.*

**Phone:** 707-994-7090

**Hours of Operation:** Monday-Friday, 08:00 am-5:00 pm

**Service Specialties:** Mental Health Services

**Client/Population Specialty:**

Children/Youth/Adults

**Languages Spoken:** English

**Interpreter Available:**

Language Line

**Accepting New Clients:** Yes

**Cultural Competence Training:** Yes

**BBS License #:** 81155

**NPI #:** 17103880479

**Carolina Pimenta, LMFT, Mental Health Team Leader**

6302 Thirteenth Avenue,  
Lucerne, CA 95458

*NOTE: Facility is ADA compliant.*

**Phone:** 707-274-9101

**Hours of Operation:** Monday-Friday, 08:00 am-5:00 pm

**Service Specialties:** Mental Health Services

**Client/Population Specialty:**

Adults



**Languages Spoken:** English,  
Portuguese  
**Interpreter Available:**  
Language Line  
**Accepting New Clients:** Yes  
**Cultural Competence Training:**  
Yes  
**BBS License #:** 98194  
**NPI #:** 1336380955

**JoAnne Rode, PA, Physician  
Assistant**

7000-B South Center Drive,  
Clearlake, CA 95422  
*NOTE: Facility is ADA  
compliant.*  
**Phone:** (707) 994-7090;  
6302 Thirteenth Avenue,  
Lucerne, CA 95458  
**Phone:** (707) 274-9101  
*NOTE: Facilities are ADA  
compliant.*  
**Hours of Operation:** Monday-  
Friday, 08:00 am-5:00 pm  
**Service Specialties:**  
Medication Services  
**Client/Population Specialty:**  
Adults  
**Languages Spoken:** English  
**Interpreter Available:**  
Language Line  
**Accepting New Clients:** Yes

**Cultural Competence Training:**  
Yes

**BBS License #:** 16659  
**NPI #:** 1588682991

**Crystal Rodrigues, Mental  
Health Specialist**

7000-B South Center Drive,  
Clearlake, CA 95422  
*NOTE: Facility is ADA  
compliant.*

**Phone:** 707-994-7090

**Hours of Operation:** Monday-  
Friday, 08:00 am-5:00 pm

**Service Specialties:** Mental  
Health Services

**Client/Population Specialty:**  
Adult

**Languages Spoken:** English

**Interpreter Available:**  
Language Line

**Accepting New Clients:** Yes  
**Cultural Competence Training:**  
Yes

Yes

**License #:** 91708

**NPI #:** 1124436522

**Dr. Hardeep Singh, Medical  
Director**

7000-B South Center Drive,  
Clearlake, CA 95422  
*NOTE: Facility is ADA  
compliant.*

**Phone:** (707) 994-7090;

6302 Thirteenth Avenue,  
Lucerne, CA 95458  
**Phone:** (707) 274-9101  
*NOTE: Facilities are ADA  
compliant.*

**Hours of Operation:** Monday-  
Friday, 08:00 am-5:00 pm  
**Service Specialties:** Psychiatry  
**Client/Population Specialty:**  
Youth, Adults  
**Languages Spoken:** English  
**Interpreter Available:**  
Language Line  
**Accepting New Clients:** Yes  
**Cultural Competence Training:**  
Yes  
**Physician Surgeon License #:**  
A105894  
**NPI #:** 1639369168

**Jamilyn Trillo, LCSW, Mental  
Health Specialist II**

6302 Thirteenth Avenue,  
Lucerne, CA 95458  
*NOTE: Facility is ADA  
compliant.*  
**Phone:** 707-994-7090  
**Hours of Operation:** Monday-  
Friday, 08:00 am-5:00 pm  
**Service Specialties:** Mental  
Health Services  
**Client/Population Specialty:**  
Adults  
**Languages Spoken:** English

**Interpreter Available:** Yes  
**Accepting New Clients:** Yes  
**Cultural Competence Training:**  
Yes

**BBS #:** 87939  
**NPI #:** 1841358520

**Patricia Trujillo, LPT,  
Psychiatric Technician**

7000-B South Center Drive,  
Clearlake, CA 95422  
*NOTE: Facility is ADA  
compliant.*

**Phone:** 707-994-7090  
**Hours of Operation:** Monday-  
Friday, 08:00 am-5:00 pm  
**Service Specialties:**  
Medication Services  
**Client/Population Specialty:**  
Adults

**Languages Spoken:** English  
**Interpreter Available:** Yes  
**Accepting New Clients:** Yes  
**Cultural Competence Training:**  
Yes

**BVNPT License #:** 31094  
**NPI #:** 1841358520

**Stephanie Wilson, ACSW,  
Program Manager Compliance**

7000-B South Center Drive,  
Clearlake, CA 95422  
*NOTE: Facility is ADA  
compliant.*

**Phone:** 707-994-7090

**Hours of Operation:** Monday-Friday, 08:00 am-5:00 pm  
**Service Specialties:** Quality Assurance  
**Client/Population Specialty:** Children/Youth/Adults  
**Languages Spoken:** English  
**Interpreter Available:** Yes  
**Accepting New Clients:** No  
**Cultural Competence Training:** Yes  
**BBS License #:** 70785  
**NPI #:** 1255498242

**June Wilson-Clarkin, LMFT, Psychotherapist**  
200 North Main Street, Suite A, Lakeport, CA 95453  
*NOTE: Facility is ADA compliant.*  
**Phone:** 707-254-5672  
**Hours of Operation:** Please call for more information  
**Service Specialties:** Psychotherapy  
**Client/Population Specialty:** Adults  
**Languages Spoken:** English  
**Cultural Competence Training:** Yes  
**Interpreter Available:** Language Line  
**Accepting New Clients:** Yes  
**BBS #:** 433078  
**NPI #:** 1083773097

## Organizational Providers

### **Konocti Senior Support**

14310 Memory Lane,  
Clearlake, CA 95422  
*NOTE: Facility is ADA  
compliant.*

**Phone:** 707-995-1417

**Hours of Operation:** Please  
call for more information

**Service Specialties:** Peer  
counseling; services for  
homebound seniors

**Client/Population Specialty:**  
Adults 55+; homebound  
seniors

**Languages Spoken:** English

**Interpreter Available:**  
Language Line

**Accepting New Clients:** Yes

### **Lake County Office of Education (Safe Schools Healthy Students)**

1152 S. Main Street, Lakeport,  
CA 95453  
*NOTE: Facility is ADA  
compliant.*

**Phone:** 707-279-4607

**Hours of Operation:** Monday-  
Friday, 08:00 am-5:00 pm

**Service Specialties:** School-  
based mental health  
counseling

### **Client/Population Specialty:**

Child/Youth

**Languages Spoken:** English

**Interpreter Available:**

Language Line

**Accepting New Clients:** Yes

### **Redwood Community Services, Inc.,**

750 Old Lucerne Road, Upper  
Lake, CA 95485

*NOTE: Facility is ADA  
compliant.*

**Phone:** 707-275-8166

**Hours of Operation:** Monday-  
Friday, 08:00 am-5:00 pm

**Service Specialties:** Mental  
health services; Therapeutic  
Behavioral Services (TBS);  
Wellness and Recovery Action  
Plans (WRAP); Intensive  
Services for Foster Care youth  
(ISFC) TAY Services

**Client/Population Specialty:**  
Child/Youth/Nest/TAY

**Languages Spoken:** English,  
Spanish

**Interpreter Available:**  
Language Line

**Accepting New Clients:** Yes

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## RESIDENTIAL SERVICES

### **Charis Youth Center**

714 W Main St, Grass Valley,  
CA 95495

*NOTE: Call to confirm ADA  
accessibility.*

**Phone:** 530-477-9800

**Hours of Operation:** 24 hours  
per day

#### **Service Specialties:**

Residential

#### **Client/Population Specialty:**

Adult and Child

**Languages Spoken:** English

#### **Interpreter Available:**

Language Line

**Accepting New Clients:** Yes

### **Clover Valley Guest Home**

820 Clover Valley Road, Upper  
Lake, CA 95485

*NOTE: Facility is ADA  
compliant.*

**Phone:** 707-275-2405

**Hours of Operation:** 24 hours  
per day

#### **Service Specialties:**

Residential

#### **Client/Population Specialty:**

Adult

**Languages Spoken:** English

#### **Interpreter Available:**

Language Line

**Accepting New Clients:** Yes

### **Crestwood Behavioral Health, Inc.**

P.O. Box 980966, W.  
Sacramento, CA 95798

*NOTE: Call to confirm ADA  
accessibility.*

**Phone:** 916-471-2244

**Hours of Operation:** 24 hours  
per day

#### **Service Specialties:**

Residential; Mental Health  
Rehabilitation Center; Skilled  
Nursing Facility

#### **Client/Population Specialty:**

Adult

**Languages Spoken:** English

#### **Interpreter Available:**

Language Line

**Accepting New Clients:** Yes

### **Davis Guest Home**

1878 E. Hatch Road, Modesto,  
CA 95351

*NOTE: Call to confirm ADA  
accessibility.*

**Phone:** 209-538-1496

**Hours of Operation:** 24 hours per day

**Service Specialties:**

Residential

**Client/Population Specialty:**

Adult

**Languages Spoken:** English, Spanish

**Interpreter Available:**

Language Line

**Accepting New Clients:** Yes

**Ford Street - Ukiah Recovery Center**

139 Ford St, Ukiah CA 95482

*NOTE: Facility is ADA compliant.*

**Phone:** 707-462-1934

**Hours of Operation:** 24 hours per day

**Service Specialties:** SUD

Residential, Ambulatory

Withdrawal Management

**Client/Population Specialty:**

Adult

**Languages Spoken:** English

**Interpreter Available:**

Language Line **Accepting**

**New Clients:** Yes

**Hilltop Recovery**

14715 Highway 20, Clearlake Oaks, CA 95423

*NOTE: Facility is ADA compliant.*

**Phone:** 707-998-1800

**Hours of Operation:** 24 hours per day

**Service Specialties:** SUD

Residential Services

**Client/Population Specialty:**

Adult Men (18+)

**Languages Spoken:** English

**Interpreter Available:** Yes

**Accepting New Clients:** Yes

**Manzanita House**

P.O. Box 974, Nice, CA 95464

*NOTE: Facility is ADA compliant.*

**Phone:** 707-275-2405

**Hours of Operation:** 24 hours per day

**Service Specialties:**

Residential

**Client/Population Specialty:**

Adult

**Languages Spoken:** English

**Interpreter Available:**

Language Line

**Accepting New Clients:** Yes

**Modesto Residential Living Center**

1932 Evergreen Avenue, Modesto, CA 95355

*NOTE: Call to confirm ADA accessibility.*

**Phone:** 209-530-9300  
**Hours of Operation:** 24 hours per day  
**Service Specialties:**  
Residential  
**Client/Population Specialty:**  
Adult  
**Languages Spoken:** English, Spanish, Bilingual  
**Interpreter Available:**  
Language Line  
**Accepting New Clients:** Yes

**Mountain Valley**

24077 State Highway 49,  
Nevada City, CA 95959  
*NOTE: Facility is ADA compliant*  
**Phone:** 530-265-9057  
**Hours of Operation:** 24 hours per day  
**Service Specialties:**  
Residential  
**Client/Population Specialty:**  
Child/Youth  
**Languages Spoken:** English  
**Interpreter Available:**  
Language Line  
**Accepting New Clients:** Yes

**Redwood Creek Community Living Center**

414 South Main St., Willits, CA 95490

*NOTE: Call to confirm ADA accessibility.*  
**Phone:** 707-245-5805  
**Hours of Operation:** 24 hours per day  
**Service Specialties:**  
Residential  
**Client/Population Specialty:**  
Child/Youth  
**Languages Spoken:** English, Spanish  
**Interpreter Available:**  
Language Line  
**Accepting New Clients:** Yes

**Remi Vista, Inc.**

393 Park Marina Circle,  
Redding, CA 96001  
*NOTE: Facility is ADA compliant.*  
**Phone:** 530-245-5805  
**Hours of Operation:** 24 hours per day  
**Service Specialties:**  
Residential  
**Client/Population Specialty:**  
Child/Youth  
**Languages Spoken:** English, Spanish  
**Interpreter Available:**  
Language Line  
**Accepting New Clients:** Yes

**Rosewood Care Center**

1539 Plumas Ct, Yuba City, CA 95991

*NOTE: Call to confirm ADA accessibility.*

**Phone:** 530-751-9995

**Hours of Operation:** 24 hours per day

**Service Specialties:**

Residential

**Client/Population Specialty:**

Adult

**Languages Spoken:** English

**Interpreter Available:**

Language Line

**Accepting New Clients:** Yes

**Sequoia Psychiatric Treatment Center**

1547 Plumas Court, Yuba City, CA 95991

*NOTE: Call to confirm ADA accessibility.*

**Phone:** 530-821-2400

**Fax:** 530-790-2532

**Hours of Operation:** 24 hours per day

**Service Specialties:**

Residential

**Client/Population Specialty:**

Adult

**Languages Spoken:** English

**Interpreter Available:**

Language Line

**Accepting New Clients:** Yes

**True to Life Children's Services**

1800 Gravenstein Hwy N, Sebastopol, CA 95472

*NOTE: Facility is ADA compliant.*

**Phone:** 707-823-7300

**Hours of Operation:** 24 hours per day

**Service Specialties:**

Residential

**Client/Population Specialty:**

Child/Youth

**Languages Spoken:** English

**Interpreter Available:**

Language Line

**Accepting New Clients:** Yes

**Victor Treatment Center**

1360 E. Lassen Ave, Chico, CA 95973-7823

*NOTE: Call to confirm ADA accessibility.*

**Phone:** 530-230-1213

**Hours of Operation:** 24 hours per day

**Service Specialties:**

Residential

**Client/Population Specialty:**

Adult and Child

**Languages Spoken:** English

**Interpreter Available:**

Language Line

**Accepting New Clients:** Yes



**Willow Glen Care Center**

1547 Plumas Ct, Yuba City, CA  
95991

*NOTE: Call to confirm ADA  
accessibility.*

**Phone:** 530-751-9900

**Hours of Operation:** 24 hours  
per day

**Service Specialties:**

Residential

**Client/Population Specialty:**

Adult

**Languages Spoken:** English

**Interpreter Available:**

Language Line

**Accepting New Clients:** Yes

**Women's Recovery Services**

98 Hendley Street, Santa  
Rosa, CA 95404

*NOTE: Facility is ADA  
compliant*

**Phone:** 1-888-636-4020 or  
707-527-0412

**Hours of Operation:** Mon–  
Fri: 9am – 5pm

**Service Specialties:** SUD  
Services

**Client/Population Specialty:**  
Women

**Languages Spoken:** English

**Interpreter Available:**

Language Line

**Accepting New Clients:** Yes

**Cultural Competence**

**Training:** Yes

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## PSYCHIATRIC INPATIENT SERVICES

### **North Valley Behavioral Health**

1535 Plumas Court, Ste. A,  
Yuba City, CA 95991

*NOTE: Facility is ADA compliant.*

**Phone:** 530-790-0212

**Hours of Operation:** Please call for more information

**Service Specialties:** Inpatient Hospital Services

**Client/Population Specialty:** Adult

**Languages Spoken:** English, Spanish, Punjabi

**Interpreter Available:** Language Line

**Accepting New Clients:** Yes

### **Restpadd – Redding**

2750 Eureka Way, Redding, CA  
96001

*NOTE: Facility is ADA compliant.*

**Phone:** 530-262-6700

**Hours of Operation:** Please call for more information

**Service Specialties:** Inpatient Hospital Services

**Client/Population Specialty:** Adult

**Languages Spoken:** English

**Interpreter Available:**

Language Line

**Accepting New Clients:** Yes

### **Sierra Vista Hospital**

8001 Bruceville Rd,  
Sacramento, CA 95823

*NOTE: Facility is ADA compliant.*

**Phone:** 916-288-0300

**Hours of Operation:** Please call for more information

**Service Specialties:** Inpatient Hospital Services

**Client/Population Specialty:** Adult and Child/Youth

**Languages Spoken:** English

**Interpreter Available:**

Language Line

**Accepting New Clients:** Yes

### **St. Helena Center for Behavioral Health (Adventist Health)**

525 Oregon Street, Vallejo, CA  
94590

*NOTE: Facility is ADA compliant.*

**Phone:** 707-649-4040

**Hours of Operation:** Please call for more information  
**Service Specialties:** Inpatient Hospital Services  
**Client/Population Specialty:** Child/Youth/Adult  
**Languages Spoken:** English, Spanish, Language Line, Bilingual  
**Interpreter Available:** Language Line  
**Accepting New Clients:** Yes

**St. Helena Hospital (Adventist Health)**

10 Woodland Rd, St Helena, CA 94574  
*NOTE: Facility is ADA compliant.*  
**Phone:** 707-963-3611  
**Hours of Operation:** Please call for more information  
**Service Specialties:** Inpatient Hospital Services  
**Client/Population Specialty:** Adult  
**Languages Spoken:** English, Spanish

**Interpreter Available:** Language Line  
**Accepting New Clients:** Yes  
**Vista Pacifica Center**  
3662 Pacific Avenue, Riverside, CA 92509  
*NOTE: Facility is ADA compliant.*  
**Phone:** 951-682-4833  
**Fax:** 951-682-1503  
**Hours of Operation:** Please call for more information  
**Service Specialties:** Inpatient Hospital Services  
**Client/Population Specialty:** Adult  
**Languages Spoken:** English, Spanish, Punjabi  
**Interpreter Available:** Language Line  
**Accepting New Clients:** Yes

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## OUTPATIENT SUBSTANCE USE DISORDER SERVICES

### Individual Providers

**Holly Austinson, CADC,  
Substance Abuse Counselor  
Senior**

7000-B South Center Drive,  
Clearlake, CA 95422

*NOTE: Facility is ADA  
compliant.*

**Phone:** 707-994-7090

**Hours of Operation:** Monday-  
Friday, 08:00 am-5:00 pm

**Service Specialties:** SUD  
Services

**Client/Population Specialty:**  
Adult

**Languages Spoken:** English

**Interpreter Available:**  
Language Line

**Accepting New Clients:** Yes

**Cultural Competency**

**Training:** Yes

**CADPT Certification #: 8678**

**NPI#: 1740743293**

**April Cook-Giambra, CCAPP,  
Program Manager-SUD**

6302 Thirteenth Avenue,  
Lucerne, CA 95458

*NOTE: Facility is ADA  
compliant.*

**Phone:** 707-274-9101

**Hours of Operation:** Monday-  
Friday, 08:00 am-5:00 pm

**Service Specialties:** SUD  
Services

**Client/Population Specialty:**  
Youth/Adult

**Languages Spoken:** English

**Interpreter Available:** Yes

**Accepting New Clients:** Yes

**Cultural Competence**

**Training:** Yes

**CCAPP Certification #:**  
C050750218

**NPI #: 1346683828**

**Kelli Cosman, CAODC,  
Substance Abuse Counselor  
II**

6302 Thirteenth Avenue,  
Lucerne, CA 95458

*NOTE: Facility is ADA  
compliant.*

**Phone:** 707-274-9101

**Hours of Operation:** Monday-  
Friday, 08:00 am-5:00 pm

**Service Specialties:** SUD  
Services

**Client/Population Specialty:**  
Youth/Adult  
**Languages Spoken:** English  
**Interpreter Available:**  
Language Line  
**Accepting New Clients:** Yes  
**Cultural Competence Training:** Yes  
**CADTP Certification #:**  
Registrant #R-6468  
**NPI #:** 1285180588

**Richard Diwald, CADTP,**  
**Treatment Program**  
**Coordinator**

6302 Thirteenth Avenue,  
Lucerne, CA 95458  
*NOTE: Facility is ADA compliant.*  
**Phone:** 707-274-9101  
**Hours of Operation:** Monday-Friday, 08:00 am-5:00 pm  
**Service Specialties:** SUD Services  
**Client/Population Specialty:**  
Youth/Adult  
**Languages Spoken:** English  
**Interpreter Available:**  
Language Line  
**Accepting New Clients:** Yes  
**Cultural Competence Training:** Yes  
**CADTP Certification #:** 5449

**NPI #:** 1861558678  
**Claudio Fuentes, CADC,**  
**Substance Abuse Program**  
**Coordinator**  
7000-B South Center Drive,  
Clearlake, CA 95422  
*NOTE: Facility is ADA compliant.*  
**Phone:** 707-994-7090  
**Hours of Operation:** Monday-Friday, 08:00 am-5:00 pm  
**Service Specialties:** SUD Services  
**Client/Population Specialty:**  
Adult  
**Languages Spoken:** English  
**Interpreter Available:**  
Language Line  
**Accepting New Clients:** Yes  
**Cultural Competence Training:** Yes  
**CAODC Certification #:**  
C29591214  
**NPI #:** 141752216

**Lori McAllen, RADT,**  
**Substance Abuse Counselor**  
7000-B South Center Drive,  
Clearlake, CA 95422  
*NOTE: Facility is ADA compliant.*  
**Phone:** 707-994-7090

**Hours of Operation:** Monday-Friday, 08:00 am-5:00 pm  
**Service Specialties:** SUD Services  
**Client/Population Specialty:** Adult  
**Languages Spoken:** English  
**Interpreter Available:** Language Line  
**Accepting New Clients:** Yes  
**Cultural Competence Training:** Yes  
**RADT Lic. #:** R13234209189  
**NPI #:** 1699212415  
**Bonnie O'Donnell, CDAC II, Substance Abuse Counselor Senior**  
6302 Thirteenth Avenue,  
Lucerne, CA 95458  
*NOTE: Facility is ADA compliant.*  
**Phone:** 707-274-9101  
**Hours of Operation:** Monday-Friday, 08:00 am-5:00 pm  
**Service Specialties:** SUD Services  
**Client/Population Specialty:** Youth/Adult  
**Languages Spoken:** Spanish/English  
**Interpreter Available:** Language Line  
**Accepting New Clients:** Yes

**Cultural Competency Training:** Yes  
**CCAPP Certification #:** Aii0531440318  
**NPI #:** 1114315348

**Raevan Shepherd, SUDCC, Substance Abuse Counselor II**

**II**  
7000-B South Center Drive,  
Clearlake, CA 95422  
*NOTE: Facility is ADA compliant.*  
**Phone:** 707-994-7090  
**Hours of Operation:** Monday-Friday, 08:00 am-5:00 pm  
**Service Specialties:** SUD Services  
**Client/Population Specialty:** Youth/Adult  
**Languages Spoken:** English  
**Interpreter Available:** Language Line  
**Accepting New Clients:** Yes  
**Cultural Competency Training:** Yes  
**CCAPP Certification #:**  
**NPI #:**  
**Amber Westphal, CADTP, Substance Abuse Program Coordinator**  
7000-B South Center Drive,  
Clearlake, CA 95422

*NOTE: Facility is ADA compliant.*

**Phone:** 707-994-7090

**Hours of Operation:** Monday-Friday, 08:00 am-5:00 pm

**Service Specialties:** SUD Services

**Client/Population Specialty:**

Youth/Adult

**Languages Spoken:** English

**Interpreter Available:**

Language Line

**Accepting New Clients:** Yes

**Cultural Competency**

**Training:** Yes

**CCAPP Certification #:** 1174

**NPI #:** 1164943700

## Organizational Providers

### Hilltop Intensive and Outpatient

6300 East Highway 20 #B,  
Lucerne, CA 95458

*NOTE: Facility is ADA compliant.*

**Phone:** 707-274-5610

**Hours of Operation:** Monday-Friday, 08:00 am-4:00 pm

**Service Specialties:** SUD Services

### Redwood Community Services Perinatal – Tule House

16170 Main St., Upper Lake,  
CA 95457

*NOTE: Facility is ADA compliant.*

**Phone:** 707-994-5486

**Hours of Operation:** Monday-Friday, 08:00 am-5:00 pm

**Service Specialties:** Perinatal SUD Services

**Client/Population Specialty:**

Pregnant and parenting women

**Languages Spoken:** English

**Interpreter Available:**

Language Line

**Accepting New Clients:** Yes

**Site NPI #:** 1487172375

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An individual provider, or a team of providers, working under the direction of a licensed practitioner operating within their scope of practice, may deliver services. Only licensed, waived, or registered mental health providers and licensed, registered or certified Substance Use Disorder Service providers are listed on the Plan's provider directory.

If you speak another language, language assistance services, free of charge, are available to you.

Call 1-800-900-2075 (TTY: 1-800-735-2929)

Auxiliary aids and services, including but not limited to large print documents and alternative formats, are available to you free of charge upon request.

Call 1-800-900-2075 (TTY: 1-800-735-2929)