



COUNTY OF LAKE
DEPARTMENT OF SOCIAL SERVICES
P.O. Box 9000
Lower Lake, CA 95457

Crystal Markytan
Social Services Director
Public Guardian/Administrator

FOR IMMEDIATE RELEASE
February 08, 2021

For more information contact:
(707) 995-4200
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LOWER LAKE, Calif. – February 08, 2021

COVID-19 TEMPORARY CHANGES TO CALFRESH

15975 Anderson Ranch Parkway, Lower Lake, CA – Eligibility Services

TEMPORARY 15% INCREASE IN MAXIMUM ALLOTMENT

Effective January 1, 2021 through June 30 2021 maximum CalFresh allotments are temporarily increasing by 15%. Households already on CalFresh will receive these increased benefit automatically and do not need to do anything. Most households will not receive a notice about this change, the extra benefits will just be on their EBT (Electronic Benefit Transfer) card.

TEMPORARY CHANGES TO STUDENT ELIGIBILITY RULE

Students who are eligible for state or federal work study OR have an Expected Family Contribution (EFC) of \$0 may temporarily be eligible for CalFresh food benefits. Students will need to submit proof with their CalFresh application. These documents are recommended (students can get these documents from their school):

Work Study:

- A temporary work study verification letter OR
- A temporary work study verification form

\$0 EFC:

- A California Student Aid Commission verification letter
- A copy of your Student Aid Report
- A copy of your financial aid offer letter

HOW TO APPLY

Click – www.GetCalfresh.org/students or www.c4yourself.com

Call – **(800) 628-5288 toll free**, or **(707) 995-4200 locally**, Monday – Friday, 8:00 AM – 5:00 PM. For speech and/or hearing assistance call **711 Relay**.

Administration
Phone (707) 995-4260
FAX (707) 995-4294

Adult Services
Phone (707) 995-4680
FAX (707) 995-4661

Child Welfare Services
Phone (707) 262-0235
FAX (707) 262-0299

Eligibility
Phone (707) 995-4200
FAX (707) 995-4204

Employment Services
Phone (707) 995-9015
FAX (707) 995-9055

Come-In – We strongly encourage the public to use non-in-person services to conduct their business with us during the COVID-19 Pandemic. Applications do not need to be filed in-person. Our Eligibility department, located at **15975 Anderson Ranch Parkway, Lower Lake, CA 95457**, remains open to serve the public Monday – Friday, 8:00 AM – 5:00 PM, excluding holidays. To ensure public safety during the COVID-19 pandemic, in-person services are limited. Applications for CalFresh can be picked up from the kiosk outside our main entrance, and dropped off in drop-boxes located outside our main entrance, or at our main gate. Drop-boxes are checked several times daily. If you need assistance completing your application, ring the buzzer to the right of the main entrance during office hours.

How to Skip the Interview – We can skip the interview if the CalFresh application is submitted complete, including signature, date and all necessary verifications, such as proof of identity for the person applying and proof of income for everyone in the household. The worker assigned will review the application, and tell the person applying if an interview is required.

When Will Benefits Be Issued – All CalFresh applications will be screened for Expedited Services, and if eligible benefits will be issued within three days of application date, not counting day of application and counting weekends as one day. CalFresh applications not entitled to Expedited Services will be processed within 30-days.

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