

## COUNTY OF LAKE TREASURER-TAX COLLECTOR

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## DOs AND DON'Ts

Related to Your Annual Secured Property Tax Bill



DO

Pay online at tax.lakecountyca.gov or by phone at 1-866-506-8035.

You can pay up until 11:59 p.m. Pacific Time on the delinquency date.

## Utilize self-service options at tax.lakecountyca.gov:

- Locate the amount due.
- Review your payment history.
- Learn to avoid penalties by understanding postmarks.

Call your lender, not the Tax Collector, with questions on impound/escrow accounts:

Lenders may debit accounts up to several months prior to submitting the payment to the Tax Collector.

Understand that the Tax Collector has limited authority under the law to cancel penalties.

Review our Penalty Cancellation Requests on tax.lakecountyca.gov

Contact our office if you do not receive your annual tax bill.

Annual tax bills are mailed out in October of every year. You can also print a duplicate bill at tax.lakecountyca.gov.



Wait until the last few days prior to December 10 or April 10 to pay your bill.

If you pay close to the delinquency date and something goes wrong, you will not have an opportunity to correct it

Assume that your online bill payment services offered by your bank or financial institution will be processed the day they are requested.

Review "Penalty Cancellation Information" on tax.lakecountyca.gov.

Mail your payment without understanding the importance of postmarks.

Review "Avoid Penalties by Understanding Postmarks" on tax.lakecountyca.gov.

Ignore Supplemental Secured Property Tax Bills.

Most lenders **DO NOT** pay them. Review our Secured Property Taxes FAQ's at tax.lakecountyca.gov.

Think the Tax Collector can cancel a penalty due to a good payment history. The Tax Collector cannot.

Review our Penalty Cancellation Request at tax.lakecountyca.gov.